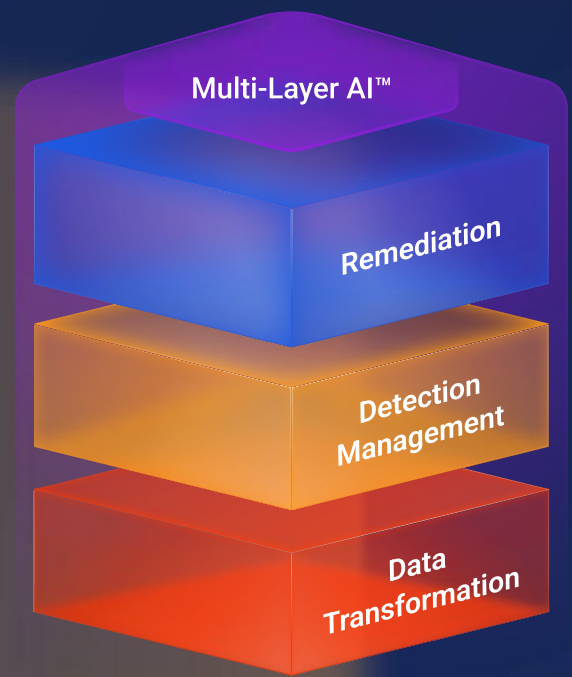




Case Study



CoopCentral Strengthens Cybersecurity with Stellar Cyber

Enabling a Unified, Efficient Security Operations for a Cooperative Bank

CoopCentral is a Colombian cooperative bank with over 55 years of history, serving a wide range of financial needs—including savings, credit, loans, investments, and banking-as-a-service—to its members. As cyber threats intensified, CoopCentral’s leadership recognized the need for stronger visibility, faster detection, and more effective response across its infrastructure to protect its customers and digital services.

To achieve these goals without replacing existing security investments, the bank chose Stellar Cyber’s open and unifying SecOps platform, in partnership with Gamma Ingenieros, to enhance its security operations.

Before



Blind Spots & Limited Context

CoopCentral lacked unified visibility across systems and networks, forcing analysts to manually stitch together insights.



Manual Triage & Noise

Analysts spent excessive time reviewing low-value alerts from disparate tools.



Slow Detection & Response

Threats sometimes progressed before the team could identify and mitigate them.



Expensive & Fragmented Tooling

The bank managed multiple security products without consistent integration.



High Operational Overhead

Manual workflows slowed analysts and reduced throughput.

With Stellar Cyber



Unified Visibility Across All Sources

Stellar Cyber correlates telemetry from all security tools and sensors, giving analysts a complete operational view.



Automatic Triage & Prioritization

Multi-Layer AI™ automatically groups alerts into high-confidence incidents, reducing noise.



Faster Detection & Response

Prioritized incidents and automation accelerate investigation and enable timely remediation.



Maximized ROI on Existing Tools

Stellar Cyber works with existing investments, preserving value while enhancing effectiveness.



Efficient, Scalable Operations

Automation boosts analyst productivity and supports a human-augmented autonomous SOC approach.

Life Before Stellar Cyber

CoopCentral's security team needed complete visibility into systems and networks and wanted to improve its threat detection and response capabilities. Before deploying Stellar Cyber, analysts worked largely in isolated consoles and relied on manual processes to interpret alerts from existing security products. The bank needed a solution that could integrate across its environment, reduce noise, and empower its team to act more effectively against threats.

Why CoopCentral Chose Stellar Cyber

During its search, CoopCentral's IT team engaged with **Gamma Ingenieros' Cyber Security Operations Center**, which recommended **Stellar Cyber's open and unifying SecOps platform**. The choice was based on several strategic advantages:

- ✓ **Complete Visibility** into systems and network activity
- ✓ **Seamless Integration with Existing Security Tools**—no need to rip and replace
- ✓ **Automatic Detection & Prioritization** of suspicious activity
- ✓ **Contextual Incident Lists** that help analysts decide what to act on
- ✓ **Rapid Deployment and Ease of Use**—the bank went live quickly with minimal friction
- ✓ **Reduced Operational Burden** through automation of many security tasks

This approach enabled the bank to retain its existing investments while enhancing its ability to identify and mitigate threats.

Security Operations After Stellar Cyber

Once deployed, the platform delivered immediate benefits. Stellar Cyber automated the collection, normalization, and correlation of telemetry from diverse sources. **Multi-Layer AI™ automatically triaged alerts**, grouping related signals into prioritized incidents that analysts could act on confidently.

The bank's security team stopped chasing individual alerts and instead focused on **contextual investigations** supported by unified incident timelines. This boosted both speed and accuracy, enabling a shift toward a more proactive posture where the team could anticipate and contain attacks earlier in the lifecycle.

By automating routine work, Stellar Cyber enabled analysts to spend more time on strategic tasks, making the operations more efficient and sustainable without adding headcount.

Outcome

CoopCentral now operates with a unified, efficient security operations capability that strengthens its risk posture while preserving its existing technology investments. The bank achieved:

- ✓ **Improved detection and response** through automated triage and prioritized incidents
- ✓ **Seamless Integration with Existing Security Tools**—no need to rip and replace
- ✓ **Greater clarity across its environment**, enabling confident, informed action
- ✓ **Reduced operational overhead and manual effort**
- ✓ **Stronger protection for members and financial services**

With Stellar Cyber's open and unifying SecOps platform, CoopCentral now improves situational awareness, accelerates threat remediation, and strengthens enterprise security without disrupting existing tooling or increasing complexity—enabling lean teams to deliver results with confidence.



We are very pleased with the decision to improve our response capabilities by implementing advanced SecOps with Stellar Cyber and Gamma Ingenieros to protect our customers. This aligns directly with our mission to serve and safeguard our members.



— Ronny Ramirez, VP of Technology and Digital Banking, CoopCentral

About Stellar Cyber

Stellar Cyber's open and unifying SecOps platform delivers comprehensive, unified security without complexity, empowering lean security teams of any skill to successfully secure their environments.

With Stellar Cyber, organizations reduce risk with early and precise identification and remediation of threats while slashing costs, retaining investments in existing tools, and improving analyst productivity, delivering an 8X improvement in MTTD and a 20X improvement in MTTR. The company is based in Silicon Valley.